



Suggestions for Easy Adoption of CRISP in Hospital Setting

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CRISP Services

- Patient Query Portal, including encounter information from acute care hospitals in Maryland and DC, laboratory, radiology, and ADT feeds.
- Prescription Drug Monitoring Program (PDMP) data, available in the Portal, contains all schedule II-V dispensed CDS prescriptions.
- Encounter Notification System (ENS), which enables physicians to receive real-time alerts when their patient is hospitalized.

Hospital IT Suggestions

- Add CRISP icon or bookmark to the CRISP website (www.crisphealth.org) in the bookmark bar for all hospital computers.
- Ensure that CRISP log-in site and CRISP website are both deemed safe and accessible within the hospitals IT system.
- Ensure web browsers are up-to-date. If using Internet Explorer, ensure it is version 10 or 11. If using Chrome or Firefox, update to most recent version for best performance.
- Work with CRISP to enable Single Sign On services (contact ryan.bramble@crisphealth.org), which will allow users to access a patient's chart in CRISP with a single click from within the existing EHR.

Operational Onboarding Suggestions

For hospitals where individual users apply through the CRISP onboarding site:

- Any user that is not a physician, nurse practitioner, or pharmacist needs a delegator. Identify a CRISP user eligible to serve as a delegator in each department to facilitate a smooth registration process.
- Inform the Point of Contact listed on the CRISP Participation agreement of any new departments or types of eligible users gaining access to CRISP to facilitate a smooth registration process.
- Circulate the CRISP website (www.crisphealth.org), where users can begin the registration process, in appropriate hospital communications with providers.

For hospitals with more than 10 users applying at a time:

- Work with CRISP Outreach team on Bulk Credentialing process when credentialing multiple users periodically (contact cheryl.jones@crisphealth.org).